

TITLE: Insights on the Community Advisory Council Experience

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PRESENTER(S): Adrienne Paige Mullock

STUDENT SUBMISSION: No

TOPIC/TARGET AUDIENCE: Relevant to all public health professionals working to impact change in their communities.

ABSTRACT: “Because of my work outside of the CAC, I knew about the prevalence of undiagnosed mental health issues in kids. I brought the issue to the CAC, and we really took it on. We went to the CCO Board with this information and, as a result, the CCO has made childhood trauma one of their priorities. In line with this priority, the CCO gave a grant to a local hospital clinic that funds a social worker to do ACE screening with pregnant women in order to do early intervention” -CAC Consumer Member. This example, one of many gathered from a recent qualitative assessment of the CACs, offers a view into the kind of impact CAC members can have on Coordinated Care Organizations' efforts to improve health care quality and services in their communities. This presentation will share results from a recent assessment of community advisory council members across the state and highlight lessons gathered at the April 2018 annual CAC event.

OBJECTIVE(S): As a result of the presentation, participants will: -Gain greater insight on the CAC experience, including around the following topics: CAC Membership, CAC Meeting Dynamics, CAC Involvement in the CHA/CHP Process, CAC Member Participation in CCO Governance, CAC Role in Distributing Funds Within the Community, What's Next for CACs -Discover opportunities for involving Oregon Health Plan members' perspective in conversations regarding health system transformation.