

**TITLE:** Significant Findings from COVID-19 Vaccination Quality Assurance Site Visits

**AUTHOR(S):** Taylor King, MPH, Christie Jackson, MPH, Isabel Stock

**PRESENTER(S):** Taylor King, MPH, Christie Jackson, MPH, Isabel Stock

**STUDENT SUBMISSION:** No

**TOPIC/TARGET AUDIENCE:** Program developers and evaluators, researchers

**ABSTRACT:** At the front of the COVID-19 vaccine roll-out, many healthcare providers enrolled as Pandemic Providers in order to store and administer COVID-19 vaccine. To participate in the COVID-19 Vaccine Provider Program in Oregon, providers commit to meeting specific vaccine storage, handling, preparation, administration, and reporting requirements. As COVID-19 vaccine guidance constantly evolves it's essential for providers to have a clear understanding of the vaccination program requirements. Over the last year, Oregon Rural Practice-based Research Network (ORPRN) at Oregon Health & Science University (OHSU) has contracted with Oregon Health Authority (OHA) to conduct over 500 quality assurance (QA) visits across Oregon. Data is collected through Redcap to address significant areas for education and improvement. Significant findings range from: improper vaccine storage and temperature monitoring procedures, errors in preparation of the vaccine, documentation of vaccine records, and managing vaccine waste. ORPRN and OHA are working to identify shared characteristics of the sites with findings that have serious public health implications. Some characteristics include being a non-traditional vaccine provider, never administering vaccines before, and not having agency oversight for vaccine procedures. ORPRN's goal is to provide education and coaching for Oregon providers to ensure they meet state and federal vaccine compliance standards.

**OBJECTIVE(S):** Discuss shared characteristics of healthcare providers with the most serious findings related to improper storage and handling of COVID-19 vaccines. Identify methods to improve communication for future vaccination programs regarding compliance guidelines and health education.

---