# Coordinated Cross-Sector Approach to Sustaining Evidence-Based Health Education Programming

OREGON PUBLIC HEALTH ASSOCIATION CONFERENCE OCTOBER  $8^{\text{TH}}$ , 2018









Building healthier communities together



Regional Health Information Collaborative

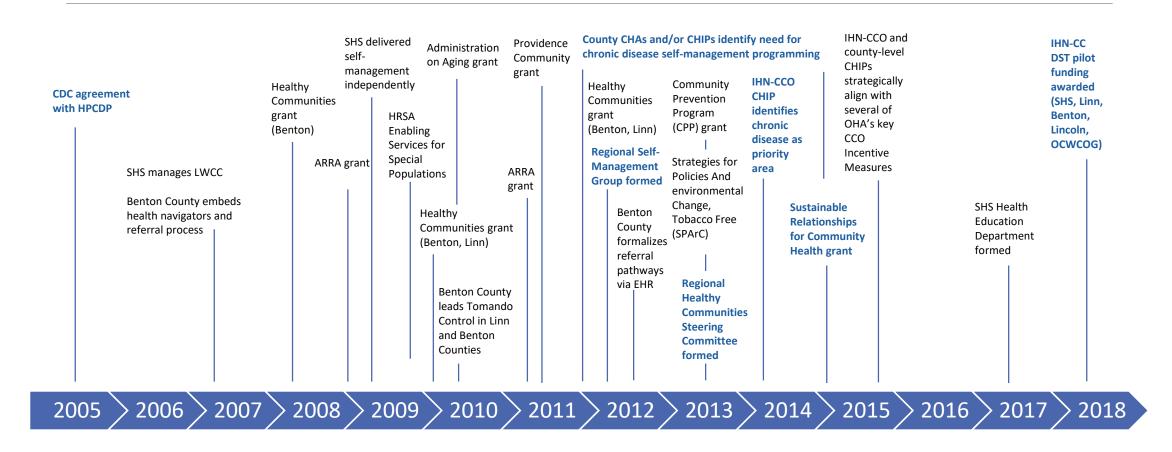




# Why Health Education?

- •For patients with chronic conditions, evidence based health education workshops have been shown to reduce disease symptoms, increase physical and social activity and improve quality of life.
- •Improving patient self-management skills through health education has been shown to improve patient health outcomes resulting in healthcare savings.
  - reduce overall healthcare utilization
  - decrease emergency department visits
  - decrease hospitalizations
  - decrease prescription drug use

# History



### Regional Health Education Hub Pilot (RHEHub)

#### Purpose:

- Establish a centralized, region-wide health education hub
- Easily access a range of health education offerings in Linn, Benton, and Lincoln County region

### Regional Health Education Hub Pilot (RHEHub)

#### Vision:

The hub can be relied on to support community partners and providers by:

- Providing relevant evidence based health education programming that meets community needs
- Connecting participants with appropriate workshops and community trainings
- Leveraging resources and not duplicating efforts

### Pilot Goals

- Increase participation
- Decrease barriers
- Decrease administrative burden
- Explore integration of referrals and data into electronic health records
- Establish a payment model

Health Education & Engagement Supervisor (Kacey Urrutia)

Health Education Coordinator- Mental Health

(Hilary Harrison)

Connect suicide postvention

Mental Health First Aid

Question, Persuade, Refer (QPR)

Trauma Informed Care Health Education Coordinator- Self Management Workshops (Karen Douglas)

Living Well With Chronic Conditions

Living Well With Chronic Pain

PainWise First Steps

Freedom From Smoking

Regional Health Education Hub Coordinator (Erin Sedlacek)

Grant Coordination

Works with internal and external partners to increase access to evidence based health education programming options

Bilingual
Health Education
Coordinator – Self
Management Workshops

DPP: Prevent T2 (English/Spanish)

Tomondo Control de su Salud

Provide coordination of regional programming

Monolingual
Health Education Hub
Assistant
(Haleigh Gallegos)

Assists the team in logistics of Hub work

Schedules rooms, registration, reminder calls, prepare facilitator supplies, etc...

# Current Workshops and Trainings

#### **GROUP WORKSHOPS**

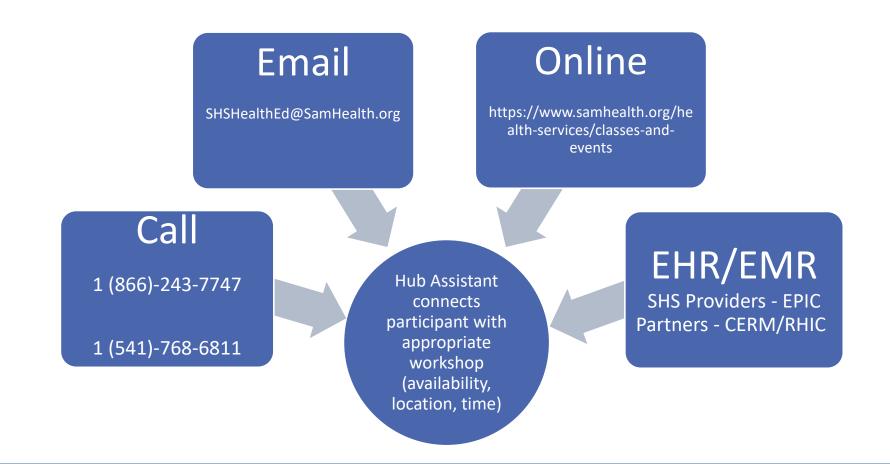
- Freedom from Smoking
- Living Well with Chronic Conditions
- Living Well with Chronic Pain
- PainWise First Steps\*
- Prediabetes Prevent T2 (Lincoln)
- Tomando Control de su Salud (Linn and Benton)

#### \*Samaritan Health Services developed program

#### TRAINING OPPORTUNITIES

- Mental Health First Aid
- Connect Suicide Postvention
- Question, Persuade, Refer
- Trauma Informed Care

### Referral Flow





# CCO Funding and System Transformation

#### Three main funding streams

- Claims
- Administrative or health related services

#### AND:

#### Transformational projects

- Pilot projects chosen through a competitive process
- Must include community partnerships, improving health outcomes, and focus on health equity
- And many other requirements...

RHEHub: Build infrastructure to improve health and wellness class access for IHN-CCO members

### Samaritan Health Services



# Linn County

Vision for Regional Health Education hub collaboration:

- Integrated treatment with behavioral health and physical health
- Easy access resource for the community
- Collaboration and coordination streamlined



## Benton County Health Services

- Provided technical consultation to hiring process for bilingual, bicultural staff
- Planning, preparation, and logistical coordination for Tomando Control training for the facilitators/leaders
- Review, update, and translate marketing materials into Spanish
- Begin planning and review of referral protocols and policies



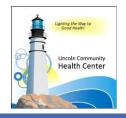
Deliver the first Tomando Control workshop in Winter 2019

# Lincoln County

- Assists with capacity building
  - Centralized
  - Administrative support
  - Marketing
- Increase chronic disease prevention



Strengthen partnerships with community partners

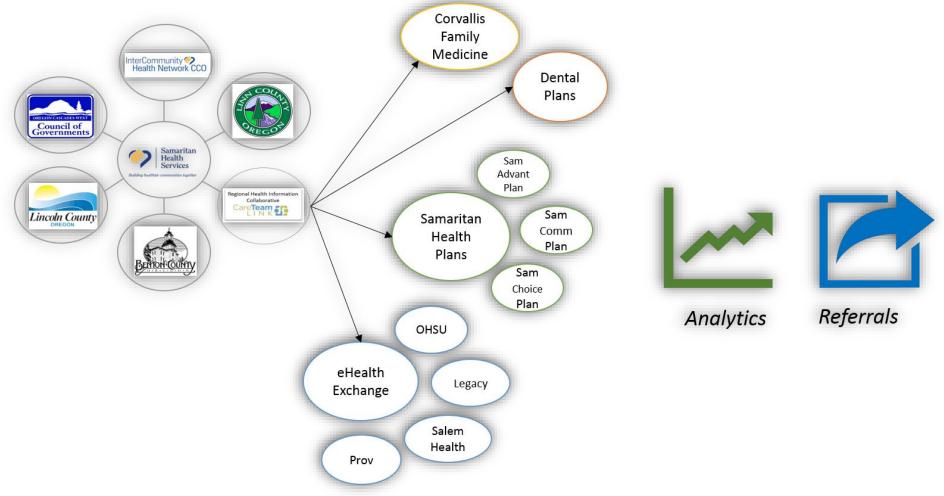




### Oregon Cascades West Council of Governments

- Connecting Aging & Disability Resource Connection (ADRC) for integrating referral mechanisms
- Extending the relationship OCWCOG has as the Area Agency on Aging (AAA) with the Oregon Wellness Network (OWN) to access contracting and billing economies of scale
- Identifying opportunities to provide Older Adult Behavioral Health Specialist(s) networks and trainings, and/or investing available evidence-based funding

### Regional Health Information Collaborative



Driving Innovation in Whole-Person Care Collect, Share, and Act on Community-Wide Health Information

### Outcomes

- Cooperative agreements established with all partners
- Increased participation from:
  - Increase in referrals from 245 to 523
  - Increase in providers referring from 54 to 118
- Decrease barriers through:
  - Creation of a single phone number and email address
  - Offer workshops based on community need
  - Workshops held in a variety of settings
  - Free transportation

### Outcomes

- Decrease administrative burden
  - Increase in types of available workshops and trainings from 6 to 7
  - Organizational roles and responsibilities identified and processes developed and implemented
- Data and referral integration
  - Care Everywhere Referral Management build
- Payment model
  - Oregon Wellness Network contract development
  - Alternative payment methodology exploration

### Contact

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**Health Education Team** 

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